Serial No. 10/763,181

## IN THE CLAIMS:

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with <u>underlining</u> and deleted text with <u>strikethrough</u>. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

Please AMEND claims 2-4, 6 and CANCEL claim 7 in accordance with the following:

- 1. (cancelled).
- 2. (currently amended) A reservation acceptance system, comprising:
- a request acceptance portion that receives request information indicating a request for providing a service, the request being sent by a customer;

a current position information obtaining portion that obtains current position information that indicates a current position of the customer who sent the request;

an available quantity obtaining portion that obtains service availability information based on an amount of service available at a provision position of the service, when the request acceptance portion has received the request;

an area information storage portion that stores area information that defines a predetermined-service area around a-the provision position of the service determined according to the service availability information;

an existence decision portion that <u>decides determines</u> whether <u>or not</u> the customer that sent the request is within the <u>predetermined service</u> area <u>in accordance with based on</u> the current position <u>information</u> of the customer and the area information; and

a reservation acceptance processing portion that performs a reservation acceptance process that accepts a reservation of the service based on the request information for the customer, at the provision position, when the existence decision portion has decided determined that the customer who sent the request is within the predetermined service area; and

a provided quantity information obtaining portion that obtains quantity information concerning a quantity of the service that can be provided,

the predetermined area being determined in accordance with the obtained quantity information, and

the existence decision portion deciding whether or not the customer is within the area

that is defined in accordance with the quantity indicated by the provided quantity information and the area information.

3. (currently amended) A reservation acceptance system, comprising:

a request acceptance portion that accepts request information indicating a request for providing a service at a desired time, the request being sent by from a customer;

a current position information obtaining portion that obtains <u>a</u> current position of the customer when the customer has sent the request;

an area information storage portion that stores area information that defines a predetermined service area in accordance with the desired time for receiving the service, around a provision position of the service;

an existence decision portion that <u>decides determines</u> whether <u>or not</u> the customer is within the <u>predetermined service</u> area in accordance with the current position information and the area information;

a reservation acceptance processing portion that performs a reservation acceptance process for accepting accepts a reservation of the service when it is decided the existence decision portion has determined that the customer is within the predetermined service area and does not perform the reservation acceptance process reserve the service when it is decided the existence decision portion has determined that the customer is not within the predetermined service area; and

the request acceptance portion accepting the request information together with a designation of a desired time for receiving the service,

the predetermined area being determined in accordance with the accepted desired time for receiving the service, and

the existence decision portion deciding whether or not the customer is within an area that is defined in accordance with the time related to the designation and the area information.

4. (currently amended) A reservation acceptance system, comprising:

a request acceptance portion that accepts request information indicating a request for providing a service, the request being sent by from a customer;

a current position information obtaining portion that obtains <u>a\_current position of the customer;</u>

an area information storage portion that stores area information that defines a predetermined service area around a provision position of the service;

an existence decision portion that <u>decides determines</u> whether <del>or not</del> the customer is within the predetermined area in accordance with the current position <del>information</del> and the area information; <u>and</u>

a reservation acceptance processing portion that performs a reservation acceptance process for accepting accepts a reservation of the service when it is decided the existence decision portion determines that the customer is within the predetermined service area, and asks the customer whether the customer requires a temporary reservation if not performing the reservation acceptance process when it is decided that the customer is not within the predetermined area the reservation is not accepted because the existence decision portion determines that the customer is outside the service area,; and

wherein if the customer requests the temporary reservation after the result of the decision that the customer is not within the predetermined area is obtained, the current position information obtaining portion obtains a new current position information of the customer,

the existence decision portion performs a new decision in accordance with the new current position-information, and

the reservation acceptance processing portion performs the reservation acceptance process-accepts the reservation if the new decision is that the customer is within the predetermined service area.

- 5. (currently amended) A reservation acceptance system, comprising:
- a request acceptance portion that accepts request information indicating a request for providing a service, the request being sent by from a customer;
- a current position information obtaining portion that obtains <u>a current position of the customer:</u>

an available quantity obtaining portion that obtains service availability information based on an amount of service available at a provision position of the service, when the request acceptance portion has received the request;

an area information storage portion that stores area information that defines a predetermined-service area around a-the provision position of the service determined according to the service availability information;

an existence decision portion that <u>decides determines</u> whether <u>or not</u> the customer is within the <u>predetermined service</u> area in accordance with the current position information and the area information;

a reservation acceptance processing portion that performs a reservation acceptance

process for accepting accepts a reservation of the service when it is decided the existence decision portion determines that the customer is within the predetermined service area, and does not perform the reservation acceptance process accept the reservation when it is decided the existence decision portion determines that the customer is not within the predetermined service area;

an arrival time forecast portion that forecasts a time of arrival when of the customer whose reservation was accepted, processed by the reservation acceptance process will arrive at the provision position;

an arrival possibility decision portion that <u>decides determines</u> whether <u>or not</u> the customer who made the request will arrive by the forecasted time of arrival in accordance with the time of arrival, <u>the a present</u> time and new current position information of the customer that was obtained after the reservation acceptance process had been <u>performed</u>, accepted; and

a cancel processing portion that performs a process for canceling cancels the reservation related to the request information when it is decided the arrival possibility decision portion that determines that the customer will not arrive by the forecasted time of arrival.

6. (currently amended) A reservation acceptance system for accepting a reservation of a parking lot, comprising:

a request acceptance portion that accepts a request for parking a car in the parking lot; a current position information obtaining portion that obtains <del>current position information that indicates a current position of a customer who made the request;</del>

a traffic information obtaining portion that obtains traffic information around the parking lot or the customer who made the request;

a demand forecast unit that forecasts demand of parking in the parking lot according to the traffic information;

an area information storage portion that stores area information that defines a predetermined-parking service area around the parking lot\_according to the forecasted demand;

an existence decision portion that <u>decides determines</u> whether <del>or not</del> the customer who made the request is within the <u>predetermined-parking service</u> area in accordance with the current position information and the area information;

a reservation acceptance processing portion that performs a reservation acceptance process for accepting accepts a reservation of the parking lot for the customer when it is decided the existence decision portion determines that the customer who made the request is within the predetermined parking service area and does not perform the reservation-acceptance process

when it is decided the existence decision portion determines that the customer is not within the predetermined parking service area.

a traffic information obtaining portion that obtains traffic information around the parking lot or from the customer who made the request, the traffic information being transmitted from an information providing portion; and

a demand forecast portion that forecasts a future demand of the parking lot in accordance with the traffic information, wherein

the predetermined area is determined in accordance with the forecasted future demand; and

the existence decision portion decides whether the customer who made the request is within an area that is defined in accordance with the forecasted future demand and the area information.

## 7-9. (Cancelled).

10. (previously presented) A parking reservation acceptance system, comprising: an interface that receives a parking request from a customer approaching a parking area where parking services are provided;

a current position acquiring portion that obtains a current position of the customer who sent the parking request;

a service volume information portion that provides information about available parking space in the parking area;

a service area portion that determines a predetermined area for service around the parking area based on the available parking space; and

a decision portion which accepts parking reservation request when the customer that sent the request is within the predetermined area according to the current position information.